

HEACHAM MANOR GOLF CLUB

ONLINE TEE BOOKING TERMS AND CONDITIONS

BY BOOKING A TEE TIME YOU WARRANT THAT YOU HAVE READ AND AGREE TO BE BOUND BY THESE T'S & C'S.

We take our responsibilities and obligations in respect of data protection extremely seriously. Please see our [PRIVACY POLICY](#) to find out more information about how we collect and use your personal data through the website.

Payment:

To book a tee time online you will need to enter your credit or debit card details using our secure on-line payment process. Payment will then be processed through Sage Pay.

Arrival on the day:

When you turn up for your round of golf, you should report to the Pavilion Golf Shop before beginning your round. If the Golf Shop is closed, please visit the Sports bar located within the Pavilion.

Unable to make your specified tee time on the day:

If you know for any reason on the day you are unable to make the booked tee time, please contact us as early as possible and we will endeavour to move your tee time to a suitable time on the day.

Differing number of players:

If the number of golfers is less than originally booked and paid for, a voucher will be issued for the non-redeemed green fee.

Cancellation Policy:

All bookings are non-refundable but are transferable to alternative times. Subject to availability and a maximum extension date of 6 months from the original tee time.

If you are unable to play on the day you have paid for and reserved. Please then contact the Heacham Manor Team (01485 579825) at least 5 days in advance of your tee time reservation. Once you have contacted us we will issue a voucher valid for the number of rounds booked.

Failure To turn up for your Tee Booking:

If you fail to contact us in advance and do not turn up for your booking no voucher will be issued.

Course Closure:

If you are unable to play your round of golf due to the course being closed (e.g. bad weather), we will issue a voucher for future. In times of inclement weather, please contact us prior to travelling.

Handicaps:

This facility is available to all golfers. If you do not have a handicap, you must have an understanding of the rules and etiquette of golf, particularly pace of play. Our course marshall will be monitoring pace of play and may instruct you to catch up and this may involve skipping holes.

Dress Code:

Normal golf dress code applies. The following are therefore not permitted: denims, football/rugby tops, non-collared t-shirts.

Spikes: Soft Spikes are requested to be worn, and trainers will be acceptable.



Visitors Responsibilities

You (including the golfers included within your booking) are responsible for:

1. Ensure your booking information is correct at the time of booking.
2. Acting always in accordance with Heacham Manor Golf Course Rules.
3. Arriving in good time before your allocated Tee Time (if you are running late please contact Heacham Manor Golf Course as soon as possible. Please note, Tee Times are subject to availability and there is no guarantee that Heacham Manor Golf Course will be able to accommodate a new tee time if you miss your original time).
4. Ensure your booking information is correct at the time of booking.
5. Acting always in accordance with Heacham Manor Golf Course Rules.
6. Arriving in good time before your allocated Tee Time (if you are running late please contact Heacham Manor Golf Course as soon as possible. Please note, Tee Times are subject to availability and there is no guarantee that Heacham Manor Golf Course will be able to accommodate a new tee time if you miss your original time)

Providing proof of your booking and payment, if requested by Heacham Manor Golf Course.

Communicating any special requirements in advance to Heacham Manor Golf Course.

Checking the condition of Heacham Manor Golf Course on the day in advance of your Tee Time to ensure Heacham Manor Golf Course is open and playable.

You accept that:

1. Heacham Manor Golf Course has discretion to refuse entry or request that you leave (including any Golfer within your booking) that does not adhere to Heacham Manor Golf Course Rules.
2. The time of the Tee Time you book is an estimate only. Heacham Manor Golf Course do not guarantee that you will tee off at the exact time you have booked and will not be responsible for any delay.
3. Owing to local conditions, some and/or all of the holes at Heacham Manor Golf Course may be closed and/or have temporary greens and/or have trolley/cart bans and/or similar restrictions.

4. There may be slow play or other situations which may affect your experience at Heacham Manor Golf Course.
5. Where you have any complaints, these should be directed to Heacham Manor Golf Course in the first instance for resolution.